



## Roadzen Selected by India's Largest General Insurance Company to Manage its Roadside Assistance Program for a Second Consecutive Multi-Year Term

March 19, 2025

NEW YORK, March 19, 2025 (GLOBE NEWSWIRE) -- Roadzen Inc. (Nasdaq: RDZN) ("Roadzen" or the "Company"), a global leader in AI-driven mobility and insurance solutions, today announced it has been selected by India's largest general insurance company to manage its Roadside Assistance program for a second consecutive 3-year term. The insurer, with a global Gross Written Premium (GWP) of \$5 billion and approximately 6.4 million motor policy holders, reaffirmed its confidence in Roadzen's technology following a rigorous technical and commercial evaluation.

Since the partnership began in 2021, Roadzen has consistently enhanced its proprietary roadside assistance platform, StrandD. The platform integrates real-time tracking, AI-driven dispatch, multilingual AI-powered customer support (FNOL), and comprehensive vehicle condition reporting using computer vision. These features significantly improve reliability, response times, and overall customer experience.

Rohan Malhotra, CEO of Roadzen, expressed enthusiasm about the renewed collaboration: "We are honored to continue earning the trust of India's largest insurance company. This renewal underscores our joint success and continuous innovation in driving safety and convenience on the road at this massive scale. Our ongoing investments in predictive algorithms ensure safer and faster roadside experiences for drivers worldwide."

### **About Roadzen Inc.**

Roadzen Inc. (Nasdaq: RDZN) is a global technology company transforming auto insurance using advanced artificial intelligence (AI). Thousands of clients, from the world's leading insurers, carmakers, and fleets to dealerships and auto insurance agents, use Roadzen's technology to build new products, sell insurance, process claims, and improve road safety. Roadzen's pioneering work in telematics, generative AI, and computer vision has earned recognition as a top AI innovator by publications such as Forbes, Fortune, and Financial Express. Roadzen's mission is to continue advancing AI research at the intersection of mobility and insurance, ushering in a world where accidents are prevented, premiums are fair, and claims are processed within minutes, not weeks. Headquartered in Burlingame, California, the Company has 320 employees across its global offices in the U.S., U.K. and India. To learn more, please visit [www.roadzen.ai](http://www.roadzen.ai).

### **Cautionary Statement Regarding Forward Looking Statements**

This press release includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). We have based these forward-looking statements on our current expectations and projections about future events. These forward-looking statements are subject to known and unknown risks, uncertainties and assumptions about us that may cause our actual results, levels of activity, performance or achievements to be materially different from any future results, levels of activity, performance or achievements expressed or implied by such forward-looking statements. In some cases, you can identify forward-looking statements by terminology such as "may," "should," "could," "would," "expect," "plan," "anticipate," "believe," "estimate," and "continue," or the negative of such terms or other similar expressions. Such statements include, but are not limited to, statements regarding the anticipated benefits of our products and solutions, strategy, demand for our products, expansion plans, future operations, future operating results, estimated revenues, losses, projected costs, prospects, plans and objectives of management, as well as all other statements other than statements of historical fact included in this press release. Factors that might cause or contribute to such a discrepancy include, but are not limited to, those described in "Risk Factors" in our Securities and Exchange Commission ("SEC") filings, including the annual report on Form 10-K we filed with the SEC on July 1, 2024. We urge you to consider these factors, risks and uncertainties carefully in evaluating the forward-looking statements contained in this press release. All subsequent written or oral forward-looking statements attributable to our company or persons acting on our behalf are expressly qualified in their entirety by these cautionary statements. The forward-looking statements included in this press release are made only as of the date of this release. Except as expressly required by applicable securities law, we disclaim any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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